

	Available To	What Can Be Requested?	Renewal Options	Distance Education Options	Turnaround time	Who Do I Contact?
Interlibrary Loan	Faculty Staff Graduate Students Undergraduates Retired faculty and staff	Books Book Chapters Journal Articles A/V Microfilm Theses and Dissertations Patents Standards Documents Technical Reports Conference Papers	Renewals are at the discretion of the lending library. All renewal requests must be made through the Clemson ILL office. We are unable to request renewals after the due date on the label.	We will mail books to Faculty, Staff, and Students via USPS and include return postage. We will contact them to confirm that this is the method they prefer and that we have the correct address on record before mailing. Patrons can choose Mail To Address under "Select Pickup Location" when creating account and can edit this in their profile at any time. They can also put a note in the notes field at the bottom of their request.	<u>1-3 business days</u> if available electronically: Articles Book Chapters Theses and Dissertations Technical Reports Patents Standards Documents Conference Papers <u>1-3 weeks</u> if only available as hard copy: Books A/V Microfilm Theses and Dissertations Technical Reports Patents Standards Documents Conference Papers	864-656-5186 Jamal Williams grendew@clemsun.edu Erika Anderson erikaa@clemsun.edu Renna Redd rennar@clemsun.edu
PASCAL Delivers	Faculty Staff Graduate Students Undergraduates	Books only from SC colleges and universities	All PASCAL books are eligible for a single renewal of 3 weeks. To renew, contact the Clemson ILL office.	Use PASCAL Pick Up Anywhere Service (enables patrons to select institution closest to them to pick up book no matter where they attend school)	3-5 business days	864-656-5186 Maggie Mason Smith mason5@clemsun.edu Renna Redd rennar@clemsun.edu
Scan & Deliver	Faculty Staff Graduate Students Undergraduates	Scans of articles and book chapters owned by Clemson University Libraries		Request online through ILLiad account or via link in library catalog record for serial title	1-2 business days* *Articles over 75 pages may take longer	864-656-5186 Maggie Mason Smith mason5@clemsun.edu Renna Redd rennar@clemsun.edu